

**APRIL 2004**

**NEW  
IMPORTANT  
DA PHOTO  
NEWS**  
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# QUALITY

## “We Guarantee It”

**Visit Our Revised Web  
Page and New On-Line  
Catalog at:**

<http://pao.hood.army.mil/TSC>  
[http://pao.hood.army.mil/TSC/tsc\\_digital\\_catalog.htm](http://pao.hood.army.mil/TSC/tsc_digital_catalog.htm)



*“Our Business Is Your  
Training Success”*

**Plan in Advance!**

**DEPARTMENT OF THE ARMY  
HEADQUARTERS, III CORPS & FORT HOOD  
FORT HOOD, TEXAS 76544-5056**

**AFZF-PTM-TS**

**TSC BULLETIN**

The TSC bulletin is published for information and is not intended to be directive in nature.

**Key Personnel**

Installation VI Manager (Bldg# 229)  
Contract Officer's Representative (COR) 288-9652 (DSN 738-9652)

Property Administrator (Bldg# 229)  
287-5669 (DSN 737-5669)

Work Reception Cust. Svc. (Bldg# 229) 287-4960/3909  
(Photo Appointments) Fax# 288-7675 (DSN 738-7675)

VI Customer Service Center/Training Aids Warehouse (Bldg# 230) 287-4593  
(GTAs & Device Loans) Fax# 287-3936

Property Book Office (Bldg# 229) 287-2669  
(Update or change account information) Fax# 287-3936

Training Aids, Devices, Simulators and Simulations (Bldg# 19036) 287-2488  
(TADSS) Fax# 287-1808

General Manager (Bldg# 231) 287-4999  
Johnson Controls World Services, Inc.

The Bulletin should be retained as a reference to update the Training Support Center Catalog and used in conjunction with DoD 5040.2-C (Catalog of VI Productions), DA Visual Information Distribution Bulletin, DA Pam 350-9 (Index and Description of Army Training Devices), DA Pam 25-90 (Visual Information Products Catalog) and TRADOC Pam 71-9 (Training Devices for Army wide use).

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# TSC "Bulletin"

## Customer Satisfaction

### **PHOTO RETAKES**

Help us to reduce re-takes! Check the fit and appearance of your uniform and authorized awards with your chain of command **before** coming to our photo studios.

### **TSC ACCOUNTS**

Signature cards on DA Form 1687 and training devices on long term loan must be updated annually.

**254-287-2669**

### **DELINQUENT ACCOUNTS**

Failure to return a borrowed training item may make your entire battalion delinquent. Avoid the hassle and return it on time!

**254-287-4593**

### **Do You Have a Comment, Complaint or Suggestion?**

Comments, complaints, or suggestions may be addressed to Mr. Robert Sandage, Deputy Project Manager, Johnson Controls, Bldg 229. You may use our "We Guarantee It" card (all TSC locations) by phone: **254-287-0506** or email on the Global Address List.

### **DA PHOTOS**

Failure to show up or cancel in advance for your scheduled appointment hurts your fellow soldiers and your unit's reputation. Be on time in the right uniform.

**-Ready to Shoot-  
254-287-3909**

### **PRESENTATION SUPPORT**

AV Technicians are available for consultations to plan for successful briefings and presentations. It is always a good idea to plan ahead.

**254-287-3909**

### **SELF-HELP**

Self-Help can only provide resources for training related items produced at the Self-Help Center, using its graphic art computers and equipment.

Classes are given each Tuesday and every 1st and 3rd Wednesday of the month at 0900. Call **254-288-0959** for an appointment.

### **TADSS Plan, Plan, Plan!**

Turn in work orders at the TADSS Main Warehouse for faster service, Bldg 19036 on North Avenue.

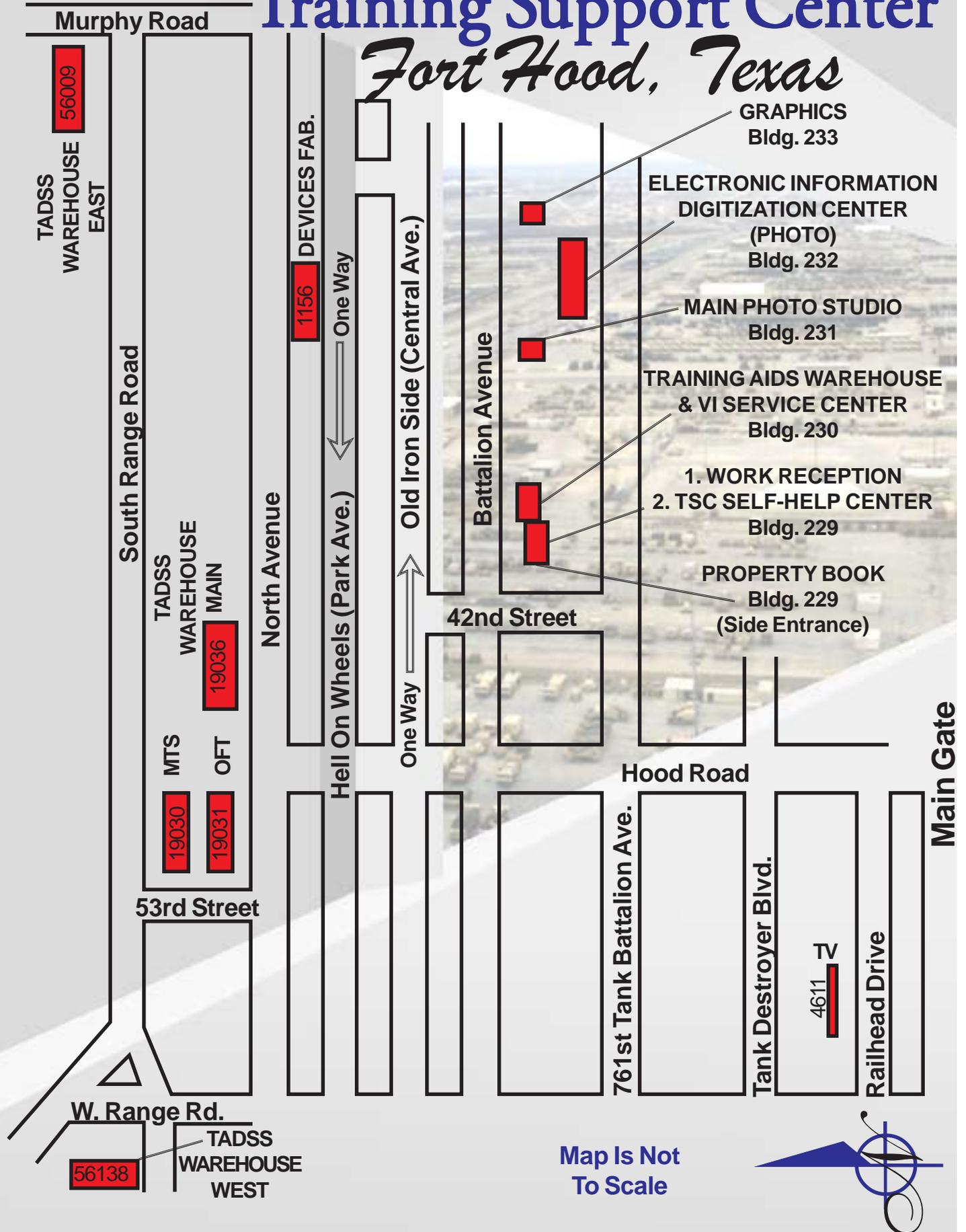
**CALL  
254-287-2488**

### **TV**

TSC can duplicate your training tapes in nearly any format. We also operate Channel 10 for your announcements.

**Call 254-287-3909**  
for more details.

# Training Support Center Fort Hood, Texas





# ***HOW TO ACQUIRE TSC PRODUCTS & SERVICES***

SERVICES	FILL OUT	SUBMIT TO	TELEPHONE/FAX	COMMENTS
<a href="#">OBSERVED FIRE TRAINER (OFT)</a>	<a href="#">DA FORM 3903</a>	OFT BLDG 19031	Voice- (254) 287-3374	<ul style="list-style-type: none"> <li>Plan ahead for best results</li> </ul>
<a href="#">IMPROVED MOVING TARGET SIMULATOR (IMTS)</a>	<a href="#">DA FORM 3903</a>	IMTS BLDG 19030	Voice- (254) 287-3640	<ul style="list-style-type: none"> <li>Plan ahead for best results</li> </ul>
<a href="#">PROPERTY BOOK AND TSC ACCOUNT MANAGEMENT</a>	<a href="#">DA FORM 1687</a> <a href="#">DA FORM 3161</a> <a href="#">DA FORM 2062</a>	PBO BLDG 229	Voice- (254) 287-2669 Fax- (254) 287-3936	<ul style="list-style-type: none"> <li>DA Form 1687 for signature authority</li> <li>DA Form 2062 Hand Receipt for long term loan</li> <li>DA Form 3161 Request for Issue/Turn-In for short term loan</li> </ul>
CLASSES	FILL OUT	SUBMIT TO	TELEPHONE/FAX	COMMENTS
<a href="#">TWGSS</a> <a href="#">PGS</a> <a href="#">TSV</a>	<a href="#">DA FORM 3903</a>	TADSS MAIN WAREHOUSE BLDG 19036	Voice- (254) 287-2488	<ul style="list-style-type: none"> <li>Call to arrange date/time</li> </ul>
<a href="#">WEAPONER</a>	<a href="#">DA FORM 3903</a>	WORK RECEPTION CENTER BLDG 229	Voice- (254) 287-3909 Fax- (254) 288-7675	<ul style="list-style-type: none"> <li>Be sure your work orders are complete and with signature</li> <li>Call Work Reception to verify receipt of facsimile</li> <li>Check bulletin or call for dates/times</li> </ul>
<a href="#">GRAPHICS SELF HELP</a>	NO FORM REQUIRED CALL 	GRAPHICS SELF HELP SECTION BLDG 229	Voice- (254) 288-0959 Fax- (254) 532-8555	<ul style="list-style-type: none"> <li>Call the Graphics Self Help Section to verify receipt of facsimile</li> <li>Check bulletin or call for dates/times</li> </ul>

For more information visit our **web site** at: <http://pao.hood.army.mil/tsc>

Or our **Public Folder** at: <outlook:\Public Folders\All Public Folders\Fort Hood Public Folders\III Corps Public Folders\IIICorps G3\Training Support Center>



# VI & TRAINING SUPPORT CLASS SCHEDULE

# APRIL 2004

MONDAY

TUESDAY

WEDNESDAY

THURSDAY

FRIDAY

For class  
information call:  
288-0959

Maximum of 8  
per class.

**FILL OUT THE  
TSC SURVEY**  
[CLICK HERE](#)

1

2

5

6

7

8

9

TSC Self Help  
Class 0900

TSC Self Help  
Class 0900  
  
Weaponeer Class  
0830  
1030  
1230  
1430

12

13

14

15

16

TSC Self Help  
Class 0900

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TSC Self Help  
Class 0900

TSC Self Help  
Class 0900  
  
Weaponeer Class  
0830  
1030  
1230  
1430

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TSC Self Help  
Class 0900

# GTAs *On-Line*

If we don't have what you need and you need yours right away try getting them on line. The Reimer Digital Library (RDL) site has moved to:

<http://www.train.army.mil>

Simply go to the *Library Search* under *RDL Services* and follow directions. You can maximize these services by using your *Army Knowledge On Line (AKO)* account.

## *Download Viewers Software*



## Obtaining DoD Training Videos and Interactive Multimedia Instruction

The Defense Automated Visual Information System/Defense Instructional Technology Information System (DAVIS/DITIS) site is located at <http://afishp6.afis.osd.mil/dodimagery/davis>.

***DO NOT*** print out requests for videotapes and bring it to this TSC for service. Send the request directly to Joint Visual Information Services Distribution Activity (JVISDA) and receive Video Media by mail from them.



### *Disclaimer for External Link*

The appearance of hyperlinks on this page does not constitute endorsement (by the Federal Government, Department of Defense, the Fort Hood Training Support Center, or Director of Information Management, Fort Hood Texas) of linked web sites or the information, products or services contained therein. For other than authorized activities such as military exchanges and Morale, Welfare and Recreation sites, the Fort Hood Training Support Center and Director of Information Management, Fort Hood Texas do not exercise any editorial control over the information you may find at linked locations. External links are provided consistent with the stated purpose of this DoD web site.

# Who You Gonna Call?

## **Charles Rosenblum Marketing Specialist**

While you'll not likely stay awake at night thinking about how to contact TSC, we thought it a good idea to bring everyone up-to date on how to find products and services at TSC. Here's the easiest way to call us ...

**For detailed information, try surfing our web site at ....**

- √ <http://www.hood.army.mil/tsc>

There you will find our new web based catalog and lots of good information on our products and services.

**Work Reception Bldg 229  
287-4960/3909, Fax: 288-7675  
0730-1600, M-F**

- √ **All DA and Command Photos**
- √ **Work requests for:**
  - Graphics
  - Visual Information (VI)
  - Design and Planning
  - Device Fabrications
  - TV Productions
  - Video Tape Reproduction
  - Location Photography
  - Photo Reproduction
  - Presentation Support
  - Consultations
  - Howze Theater Support
  - (See G3, for Reservations)



**Self-Help Graphics Arts Center  
288-0959, Fax: 288-7675 0730-1600 M-F**

- √ Unit self help for enlargements, poster mounting and duffel bag stenciling

**Video Teleconferencing Bldg 1001  
288-3399, Fax: 287-6894  
0730-1630, M-F**

- √ Conference Room and VTC Support
- √ Consultations are normally required.

**VI Service Center and Training Aids  
Warehouse, Bldg 230  
287-4593 Fax: 287-3936  
0730-1600, M-F**

- √ Short-term loan of audio visual equipment, Graphic Training aids and unit training devices such as Mine Recognition Kits and Dummy M-16s.

**Multiple Integrated Laser Engagement System (MILES) Bldg 19036  
287-2488, 0730-1630, M-F**

- √ For receipt and issue of MILES, TWGSS, PGS, and TSV and related equipment.

**Engagement Skills Trainer (EST)  
Warrior Trainer  
Observed Fire Trainer (OFT)  
Bldg 19031  
287-3374, 0730-1630, M-F**

- √ Marksmanship Trainer
- √ Convoy Simulator
- √ Indirect Fire Simulator
- √ Weaponer Class

**Improved Moving Target Simulator (IMTS) Bldg 19030  
287-3640, 0730-1630, M-F**

- √ Javelin Trainer
- √ Stinger Missile Trainer

**Property Book/Accounts Bldg 229  
287-2669, Fax: 287-3936, 0730-1600 M-F**

- √ Account hand receipt management and signature cards.

## WORK RECEPTION AREAS

Main	Bldg 229	287-4960
TADSS Warehouse Main	Bldg 19036	287-2488
Training Aids Whse.	Bldg 230	287-4593
MTS	Bldg 19030	287-3640
OFT	Bldg 19031	287-3374
Photo Appt.	Bldg 229	287-3909
Training Classes	Bldg 229	287-4960

*Questions/Information 287-3909/4960*

## NECESSARY FORMS

**DA 1687 - Delegation of Authority**

**DA 2062 - Long Term Loan**

**DA 3161 - Short Term Loan**

**DA 3903 - Production/Services**

**FHT FORM 25-X32 - Public Announcement**

**FHT FORM 25-X22 - Training Aids Warehouse Loan Form**

**FHT FORM LETTER 25-X1 - TADSS Warehouse Loan Form**

**5050-503 - Sample TSC Damage Loss Memo**

**1850-502 - Establishing a TSC Account**



# The Training Support Center (TSC) wants to know... How Was the Service?

**GRADE US**

Name of employee visited: \_\_\_\_\_

Date of visit: \_\_\_\_\_

Was the assistance satisfactory? Yes \_\_\_\_\_ No \_\_\_\_\_

If not, why not? \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Comments: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Name (optional): \_\_\_\_\_

Company/Unit/ Organization (optional): \_\_\_\_\_

Fill in the blanks that apply, print form (address on back), fold, staple and send through distribution or mail.

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**Department of the Army  
Headquarters  
III Corps & Fort Hood  
Attn: AFZF-DPTS-TS  
Fort Hood, Texas 76544-5058**

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