MEMORANDUM FOR All Soldiers and Employees

SUBJECT: Command Policy Memorandum #1 - Command Philosophy

1. **Mission.** Our garrison's core mission is to provide unparalleled service with a proactive workforce in order to ensure combat ready Soldiers and provide comprehensive Family support.

2. **Command Philosophy.** My command philosophy provides a concrete foundation preparing us to accomplish our support mission while, at the same time, leading, training, maintaining and caring for our workforce. We accomplish this by:
   
a. **TRUST** = Trust in your team to do the right thing in your absence.
   
b. **DISCIPLINE** = Lead by example so your team knows what 'right' looks like.
   
c. **COMMAND** = Set conditions for your team to have success…empower your team...be innovative.
   
d. **RECOGNITION** = Reward your people/performace often. Thank your team everyday. They are awesome.
   
e. **LEADERSHIP** = Inspire those around you through your deeds, not just your words, to provide world class customer service to our Soldiers, Families, DA civilians and retirees. They deserve our very best everyday.
   
f. **TIMELY** = Be on time and start on time/finish on time “Come Prepared”.
   
g. **MISSION** = Find the yes in every mission. Never quit.

3. **My Vision.** The Garrison is a world class, professional, Army values based organization that is efficient and innovative, with leaders of character, prepared to respond with first class service to Soldiers and Families of Fort Hood to allow units to focus on training and winning our Nation's wars. It is an honor to serve with you.

   **Serving America's Greatest at "The Great Place"**

4. Point of contact for this memorandum is the undersigned at 288-3541.

MATTHEW G. ELLEDGE  
COL, IN  
Commanding